

Behavioral Health Provider Quality Monitoring Tool Training

At the recommendation of Louisiana Department of Health, the six Managed Care Organizations (MCOs), have developed an updated and standardized Provider Quality Monitoring Tool. This unified approach will ensure elements required from providers are universal among the MCOs. It is vital for providers to be informed of the updates and revisions made in the Provider Quality Monitoring Tool. To ensure this, all MCOs will be offering training sessions based on specific provider types. During the training sessions you will have the opportunity to ask questions about the updates and revisions. Although the training sessions will be offered by different MCOs, the information provided will be applicable to all MCOs. You do not have to be contracted with the hosting MCO to attend the training.

The following is a list of the dates and times the sessions will be offered:

Date	Time	MCO	Provider Type	MCO Registration Link
January 5, 2026	10:00am - 11:00am	Humana	Crisis Providers	https://humana.zoom.us/meeting/register/G-jrJY70THGF-f34iZqehQ
January 6, 2026	10am-12pm	Aetna	TGH/PTF	https://events.teams.microsoft.com/event/b4dc3642-a4c4-4090-bf8c-1fd666d71a2f@fabb61b8-3afe-4e75-b934-a47f782b8cd7
January 13, 2026	11:00a.m. - 12:30p.m.	Healthy Blue	Outpatient Tx Providers	https://attend.webex.com/weblink/register/r154744785c59044f05f590476163bc84
January 13, 2026	10:00am - 11:00am	ACLA	PCS Providers	https://events.teams.microsoft.com/event/28655471-9ba5-403b-aff6-c24a04902aa2@047afd16-a725-4e2f-9260-fce3985944dc
January 21, 2026	12:00 p.m.	United Healthcare	ASAM/OTP	https://events.teams.microsoft.com/event/dd6b232a-0f08-47b6-80fd-3b9b91e3e2f3@db05faca-c82a-4b9d-b9c5-0f64b6755421
January 27, 2026	9:00am-11:00am	Louisiana Healthcare Connections	CPST/PSR	https://attendee.gototraining.com/r/8004561648720716288
February 2, 2026	10:00am - 11:00am	Humana	CPST/PSR	https://humana.zoom.us/meeting/register/HvRjDK3QTwGvLRV1OEFdEw
February 3, 2026	10am-12pm	Aetna	PCS Providers	https://events.teams.microsoft.com/event/002aebbe-c5cd-43c0-8ba5-c01aee4113c9@fabb61b8-3afe-4e75-b934-a47f782b8cd7

February 9, 2026	10:00am - 11:00am	ACLA	Outpatient Tx Providers	https://events.teams.microsoft.com/event/ef33badd-441d-4595-a636-30e65191f6ba@047afd16-a725-4e2f-9260-fce3985944dc
February 12, 2026	11:00 a.m.	United Healthcare	TGH/PTF	https://events.teams.microsoft.com/event/7a5661cf-37e1-4f26-8994-4e70fd5e3124@db05faca-c82a-4b9d-b9c5-0f64b6755421
February 18, 2026	12:30 p.m.- 2:30p.m.	Healthy Blue	Crisis Providers	https://attend.webex.com/attend/j.php?MTID=m2b70aa43b7b1aa0012ac5a87061f2b8d
February 24, 2026	9:00am-11:00am	Louisiana Healthcare Connections	ASAM/OTP	https://attendee.gototraining.com/r/6575640735309590016
March 2, 2026	10:00am - 11:00am	Humana	ASAM/OTP	https://humana.zoom.us/meeting/register/E8-F9c6SkmmfXIT4xYIHQ
March 10, 2026	10:00am - 11:00am	ACLA	Crisis Providers	https://events.teams.microsoft.com/event/1bb6d9aa-ace4-4a49-b499-7e5df4e63faf@047afd16-a725-4e2f-9260-fce3985944dc
March 17, 2026	10am-12pm	Aetna	Outpatient Tx Providers	https://events.teams.microsoft.com/event/6051ef81-0b2f-474f-a33f-60587d8ee51c@fabb61b8-3afe-4e75-b934-a47f782b8cd7
March 17, 2026	10:00 a.m.12:00p.m.	Healthy Blue	CPST/PTF	https://attend.webex.com/weblink/register/r29d39f993a8f3a75ffbb5acc4ca86fda
March 24, 2026	9:00am-11:00am	Louisiana Healthcare Connections	TGH/PTF	https://attendee.gototraining.com/r/229989695507408128
March 26, 2026	10:00 a.m.	United Healthcare	PCS Providers	https://events.teams.microsoft.com/event/0d8752ab-811a-4c70-8d2b-b3be8b5a66b1@db05faca-c82a-4b9d-b9c5-0f64b6755421
April 6, 2026	10:00am - 11:00am	Humana	TGH/PTF	https://humana.zoom.us/meeting/register/nGbevjpTbOBvg5hGU8vDA
April 7, 2026	10am-12pm	Aetna	Crisis Providers	https://events.teams.microsoft.com/event/e74914e1-e056-42e0-9e70-c1e9235826e9@fabb61b8-3afe-4e75-b934-a47f782b8cd7

April 14, 2026	10:00am - 11:00am	ACLA	CPST/PSR	https://events.teams.microsoft.com/event/c0431e59-3863-4403-a6f3-b34d7c43ddd1@047afd16-a725-4e2f-9260-fce3985944dc
April 15, 2026	1:00p.m.-3:00p.m.	Healthy Blue	ASAM/OTP	https://attend.webex.com/weblink/register/r93818bbc328a4d6a355007bc849e8fa0
April 23, 2026	12:00 p.m.	United Healthcare	Outpatient Tx Providers	https://events.teams.microsoft.com/event/19e9b67d-a724-4bb9-8517-774f6b5c7b96@db05faca-c82a-4b9d-b9c5-0f64b6755421
April 28, 2026	9:00am-11:00am	Louisiana Healthcare Connections	PCS Providers	TBA
May 4, 2026	10:00am - 11:00am	Humana	PCS Providers	https://humana.zoom.us/meeting/register/vnbBuTLOTJim6-OWddocyw
May 5, 2026	10am-12pm	Aetna	CPST/PSR	https://events.teams.microsoft.com/event/386ac49c-04af-4f75-a5d4-5b2cc9600b5e@fabb61b8-3afe-4e75-b934-a47f782b8cd7
May 5, 2026	11:00am - 12:00pm	ACLA	ASAM/OTP	https://events.teams.microsoft.com/event/17c3dbba-2c86-4016-8cf3-e5bb072df195@047afd16-a725-4e2f-9260-fce3985944dc
May 19, 2026	9:00am-11:00am	Louisiana Healthcare Connections	Outpatient Tx Providers	TBA
May 26, 2026	10:30a.m. - 12:00p.m.	Healthy Blue	TGH/RTF	https://attend.webex.com/weblink/register/rc1530d14498d126841ec266d790cbf1a
May 28, 2026	1:00 p.m.	United Healthcare	Crisis Providers	https://events.teams.microsoft.com/event/b059fb2d-5c0a-4514-8fed-861058eae0bc@db05faca-c82a-4b9d-b9c5-0f64b6755421
June 1, 2026	11:00am - 12:00pm	Humana	Outpatient Tx Providers	https://humana.zoom.us/meeting/register/919oRD-bSbmMb4vi7Yhkhw
June 2, 2026	10am-12pm	Aetna	ASAM/OTP	https://events.teams.microsoft.com/event/4e6a8320-ae58-4e26-bd48-a925a8bfe1be@fabb61b8-3afe-4e75-b934-a47f782b8cd7

June 2, 2026	11:00am - 12:00pm	ACLA	TGH/PTF	https://events.teams.microsoft.com/event/cc6834ee-7a4b-46eb-b982-b79282b58156@047afd16-a725-4e2f-9260-fce3985944dc
June 11, 2026	11:00a.m - 12:45p.m	Healthy Blue	PCS Providers	https://attend.webex.com/weblink/register/r52556541e166b80b70f254cfa5368a59
June 23, 2026	9:00am-11:00am	Louisiana Healthcare Connections	Crisis Providers	TBA
June 25, 2026	12:00 p.m.	United Healthcare	CPST/PSR	https://events.teams.microsoft.com/event/aa16f221-fb90-44ca-af6b-5f126f1724ed@db05faca-c82a-4b9d-b9c5-0f64b6755421
July 6, 2026	10:00am - 11:00am	Humana	Crisis Providers	https://humana.zoom.us/meeting/register/L10Lf2JUQ6-BB7LS3pvn-w
July 7, 2026	10am-12pm	Aetna	TGH/PTF	https://events.teams.microsoft.com/event/49990ed7-c69e-4998-a3ef-ddfe84deb6c8@fabb61b8-3afe-4e75-b934-a47f782b8cd7
July 14, 2026	10:00am - 11:00am	ACLA	PCS Providers	https://events.teams.microsoft.com/event/041aad6a-f5ae-4209-bf1b-e989e172c77a@047afd16-a725-4e2f-9260-fce3985944dc
July 21, 2026	11:30a.m - 1:00p.m.	Healthy Blue	Outpatient Tx Providers	https://attend.webex.com/weblink/register/r8107e5ad959f6bfb84feeedd0563d30
July 23, 2026	11:00 a.m.	United Healthcare	ASAM/OTP	https://events.teams.microsoft.com/event/c801c862-1ebe-4441-965a-19e4822efb10@db05faca-c82a-4b9d-b9c5-0f64b6755421
July 28, 2026	9:00am-11:00am	Louisiana Healthcare Connections	CPST/PSR	TBA
August 3, 2026	11:00am - 12:00pm	Humana	CPST/PSR	https://humana.zoom.us/meeting/register/PhCEzWXvS6mOBdDSuyqqYg
August 4, 2026	10am-12pm	Aetna	PCS Providers	https://events.teams.microsoft.com/event/83012d92-96b8-46ae-83e6-2b9c5e01fd75@fabb61b8-3afe-4e75-b934-a47f782b8cd7

August 10, 2026	10:00am - 11:00am	ACLA	Outpatient Tx Providers	https://events.teams.microsoft.com/event/c0e1dce2-611d-438e-b66a-1269935a952f@047afd16-a725-4e2f-9260-fce3985944dc
August 19, 2026	9:30a.m.- 11:30a.m	Healthy Blue	Crisis Providers	https://attend.webex.com/weblink/register/rd3a9d04f533ae059f358a876590f810a
August 25, 2026	9:00am- 11:00am	Louisiana Healthcare Connections	ASAM/OTP	<u>TBA</u>
August 27, 2026	11:00 a.m.	United Healthcare	TGH/PRTF	https://events.teams.microsoft.com/event/ce48dd18-c441-4e4d-bb8e-adbce86b58f7@db05faca-c82a-4b9d-b9c5-0f64b6755421
September 1, 2026	10am- 12pm	Aetna	Outpatient Tx Providers	https://events.teams.microsoft.com/event/4c65165e-05f7-4ea0-8db4-4bf4c73fa23c@fabb61b8-3afe-4e75-b934-a47f782b8cd7
September 7, 2026	10:00am - 11:00am	Humana	ASAM/OTP	https://humana.zoom.us/meeting/register/6yFA1gg_QrSk9azGurepbA
September 8, 2026	10:00am - 11:00am	ACLA	Crisis Providers	https://events.teams.microsoft.com/event/f93d315a-d919-4778-8404-edb73d26478d@047afd16-a725-4e2f-9260-fce3985944dc
September 22, 2026	11:00a.m - 1:00p.m.	Healthy Blue	CPST/PSR	https://attend.webex.com/weblink/register/r12f30cccd6545194d123eb7c8fa1a9c
September 24, 2026	12:00 p.m.	United Healthcare	PCS Providers	https://events.teams.microsoft.com/event/03d11aec-1c00-4b1a-abc5-521513db6e55@db05faca-c82a-4b9d-b9c5-0f64b6755421
September 29, 2026	9:00am- 11:00am	Louisiana Healthcare Connections	TGH/PRTF	<u>TBA</u>
October 5, 2026	10:00am - 11:00am	Humana	TGH/PRTF	https://humana.zoom.us/meeting/register/Q4-C8R_zTzeHL7HL7-in5w

October 6, 2026	10am-12pm	Aetna	Crisis Providers	<a href="https://events.teams.microsoft.com/event/66e7bf26-
ea19-4d0c-87a0-d890dbddff47@fab61b8-3afe-4e75-
b934-a47f782b8cd7">https://events.teams.microsoft.com/event/66e7bf26- ea19-4d0c-87a0-d890dbddff47@fab61b8-3afe-4e75- b934-a47f782b8cd7
October 8, 2026	10:00a.m - 12:00p.m	Healthy Blue	ASAM/OTP	https://attend.webex.com/weblink/register/r424accdb08e62923c2f97edd704d797d
October 13, 2026	10:00am - 11:00am	ACLA	CPST/PSR	https://events.teams.microsoft.com/event/79add6a8-c54f-4cb4-9382-deeaa0cc44a4@047afd16-a725-4e2f-9260-fce3985944dc
October 22, 2026	1:00 p.m.	United Healthcare	Outpatient Tx Providers	https://events.teams.microsoft.com/event/572c833c-1148-4f89-a7d9-c9d196480b02@db05faca-c82a-4b9d-b9c5-0f64b6755421
October 27, 2026	9:00am-11:00am	Louisiana Healthcare Connections	PCS Providers	TBA
November 2, 2026	10:00am - 11:00am	Humana	PCS Providers	https://humana.zoom.us/j/95450867061?pwd=OjyhsmwKiAHUKpelFzI2WjndlnsAzP.1
November 3, 2026	10am-12pm	Aetna	CPST/PSR	https://events.teams.microsoft.com/event/d5a2ac8f-15de-47c0-9cc1-f3896d245cd1@fab61b8-3afe-4e75-b934-a47f782b8cd7
November 3, 2026	11:00am - 12:00pm	ACLA	ASAM/OTP	https://events.teams.microsoft.com/event/f3c6ff62-b808-4beb-9cf6-81a0555caf6f@047afd16-a725-4e2f-9260-fce3985944dc
November 9, 2026	1:00p.m.-2:30p.m.	Healthy Blue	TGH/PSRTF	https://attend.webex.com/weblink/register/r6c5f1adf30c561bf1a2cd640caae769b
November 12, 2026	12:00 p.m.	United Healthcare	Crisis Providers	https://events.teams.microsoft.com/event/dd01770f-f739-49ae-a5c4-6ffa17e7a29a@db05faca-c82a-4b9d-b9c5-0f64b6755421
November 17, 2026	9:00am-11:00am	Louisiana Healthcare Connections	Outpatient Tx Providers	TBA
December 1, 2026	10am-12pm	Aetna	ASAM/OTP	https://events.teams.microsoft.com/event/d23ae28d-47b9-4deb-89e6-6d11c2375692@fab61b8-3afe-4e75-b934-a47f782b8cd7

December 1, 2026	10:00am - 11:00am	ACLA	TGH/PTF	https://events.teams.microsoft.com/event/69d668f9-23c6-42bf-a0d1-0f26fc81a25d@047afd16-a725-4e2f-9260-fce3985944dc
December 7, 2026	10:00am - 11:00am	Humana	Outpatient Tx Providers	https://humana.zoom.us/meeting/register/s3FqAqGjQsqM0kNWORxf0Q
December 9, 2026	11:30a.m. - 1:30p.m.	Healthy Blue	PCS Providers	https://attend.webex.com/weblink/register/ra6baf532d5e5b1210e30ef112c243032
December 10, 2026	11:00 a.m.	United Healthcare	CPST/PSR	https://events.teams.microsoft.com/event/30d63eee-6b43-456f-bf95-7fa935a8fb28@db05faca-c82a-4b9d-b9c5-0f64b6755421
December 15, 2026	9:00am-11:00am	Louisiana Healthcare Connections	Crisis Providers	TBA