

To: AmeriHealth Caritas Louisiana Providers

Date: July 16, 2026

**Subject: Informational Bulletin 26-10: CMS-Mandated Off-Cycle Medicaid
Provider Revalidation Initiative**

Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.

CMS-Mandated Off-Cycle Medicaid Provider Revalidation Initiative

AmeriHealth Caritas Louisiana would like to inform you that Louisiana Medicaid is implementing an off-cycle provider revalidation initiative for selected enrolled providers as part of a broader effort to strengthen provider enrollment oversight and ensure the accuracy of provider enrollment information. This initiative aligns with federal requirements and recent guidance from the Centers for Medicare & Medicaid Services (CMS), which directed states to enhance provider enrollment oversight and conduct additional provider revalidation activities outside of normal revalidation cycles.

Federal regulation (42 CFR §455.414) requires all Medicaid providers to undergo revalidation at least every five years. However, CMS has requested that states perform additional provider revalidations outside of the standard cycle to support program integrity efforts and maintain accurate provider enrollment records.

What This Means for Providers

Selected providers will receive direct notification from Louisiana Medicaid if they are required to complete an off-cycle revalidation. Providers receiving notification must complete the revalidation process by the due date identified in their notice.

Providers who do not complete the required revalidation process by the specified due date will be deactivated from participation in the Louisiana Medicaid Program.

Additionally, providers who fail to revalidate timely will not receive reimbursement for services rendered during the period between the revalidation due date and successful completion of all revalidation and screening requirements.

Providers Affected

The initial phase of the off-cycle revalidation initiative applies to selected providers within the following provider types:

- Durable Medical Equipment (DME) Providers;
- Mental Health Rehabilitation (MHR) Providers;
- Personal Care Services (PCS) Providers; and
- Personal Care Attendant (PCA) Providers.

How to Complete Revalidation

Beginning in June 2026, LDH adopted a phased approach. Providers selected for off-cycle revalidation will receive an invitation to revalidate from Gainwell Technologies with additional instructions and required timelines for completing the revalidation process. Upon receipt of the notification letter, providers should promptly initiate the revalidation process by completing the following steps:

1. Visit www.lamedicaid.com;
2. Select the blue banner related to provider revalidation;
3. Authenticate your account credentials; and
4. Select **“Provider Enrollment or Revalidation Application”** to initiate the process.

Provider Assistance

Providers needing assistance with the revalidation process may contact Gainwell Technologies:

Telephone: (833) 641-2140

Email: louisianaprovenroll@gainwelltechnologies.com

Louisiana Medicaid appreciates provider cooperation in maintaining accurate provider enrollment information and supporting program integrity efforts across the Medicaid program.

For full details, please see [Informational Bulletin 26-10](#).

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached daily between 7:00 am – 7:00 pm.

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Need to update your provider information? Send full details to: network@amerihealthcaritasla.com.