

To: AmeriHealth Caritas Louisiana Providers

Date: June 2, 2026

Subject: [Informational Bulletin 26-9](#): LDH Clarification Regarding Room and Board Recoupments

Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.

LDH Clarification Regarding Room and Board Recoupments

AmeriHealth Caritas Louisiana would like to inform you that the Louisiana Department of Health (LDH) is issuing this clarification regarding the managed care organization (MCO) recoupment of claims involving room and board costs for dates of service on or after **October 1, 2025**, following issuance of [Informational Bulletin \(IB\) 25-31](#).

IB 25-31 did not establish a new Medicaid policy or coverage limitation. Under existing federal and state Medicaid requirements for room and board are not a covered Medicaid service.

To the extent an MCO previously reimbursed room and board costs for dates of service on or after **October 1, 2025**, such payments were made pursuant to the MCO's own payment practices and not due to any change in LDH policy. Accordingly, MCOs shall not use IB 25-31 as the basis for recoupment of previously paid claims.

MCOs shall immediately discontinue recoupment activity related solely to the clarification provided in IB 25-31, and will restore payment to providers for any recoupments already completed for dates of service on or after **October 1, 2025**, that were based solely on the bulletin.

AmeriHealth Caritas Louisiana did not initiate recoupment activity related to this clarification; therefore, no payment restoration action is required by our plan.

Absent fraud, duplicate payment, billing error, or other independently valid grounds for recovery, previously paid claims shall not be subject to recoupment based on IB 25-31.

MCOs remain responsible for ensuring prospective compliance with all applicable Medicaid coverage requirements and LDH guidance regarding room and board costs.

For full details, please see [Informational Bulletin 26-9](#).

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached daily between 7:00 am – 7:00 pm.

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